

Aboriginal Cultural Landscape Walking Tours and Cultural Awareness Workshop – COVID-19 Protocols

Walking Tour

To help prevent the spread of COVID-19, we've implemented further safety measures to protect both our guests and guides while on tour.

We ask that you try to maintain a distance of 1.5m at all times and recommend that you bring a mask if distancing is compromised in parts of the city which tend to be crowded.

We will have with us a container of ISOWIPE Hospital Grade Disinfectant Bacterial Wipes for your use. If you prefer to bring your own wipes or sanitiser, please do so.

In order to maintain safety and comply with government regulations, we are only running small, pre booked tours (6 people minimum, 12 people maximum) along with implementing the following procedures:

Before the tour:

1. We ask that you provide us with up to date contact information for each person in your group so we can keep you updated if anything changes and remain able to contact you after the tour has ended.
2. If you feel at all unwell leading up to or on the day of your tour, please follow government guidelines regarding isolation and do not come in for a tour. Give us a call and we'll be happy to reorganise for a time when everyone is feeling 100% again.
3. Please be aware that these standards will be applied to our guides as well and may result in your tour being rescheduled.
4. For health and safety, tour guide systems will be supplied with disposable earphones. (Please do not return the earphones at the end of the tour.)

While on tour:

1. We ask that you maintain a safe (1.5m) distance from your guide and other participants while on tour. This includes refraining from handshakes, hugs and kisses (warm smiles are still encouraged).
2. Your guide will have hand sanitiser available for use.
3. We love showing off the best of our city to you and this often means going through often crowded areas. When this is the case, your guide may choose to avoid crowded areas or ask you to walk through or past something before stopping so we can maintain physical distancing both within the group and between you and members of the public.
4. If at any point on the tour you feel unsafe, just let your guide know and we'll take steps to make sure you are more comfortable.

After your tour:

1. At the end of the tour, please do not return the earphones when you are returning the transmitter. You can keep them for personal use or dispose of them.
2. If anyone in your group tests positive for COVID-19 in the next 14 days, please let us know. We'll also keep your contact information for 28 days to assist with contact tracing if needed.

Aboriginal Cultural Awareness Workshop

At the workshop:

1. We ask that you provide us with up to date contact information for each person in your group so we can keep you updated if anything changes and remain able to contact you after the workshop has ended.
2. If you feel at all unwell leading up to or on the day of the workshop, please follow government guidelines regarding isolation and do not come in for the workshop. Give us a call and we'll be happy to reorganise for a time when everyone is feeling 100% again.
3. Please be aware that these standards will be applied to our guides as well and may result in your workshop being rescheduled.
4. Please ensure there is sufficient hand sanitiser located in the room for participants to use before, throughout and at the end of the workshop.
5. Please ensure that all seating arrangements comply with the 1.5m distancing.
6. If anyone in your group tests positive for COVID-19 in the following 14 days, please let us know. We'll also keep your contact information for 28 days to assist with contact tracing if needed.

If you have any other concerns or questions, please do not hesitate to contact us.

We look forward to seeing you.

